

Annual Survey of School Judgements about the LEA

It would be valuable to have your views about the quality and responsiveness of local services available to schools in the county. If you need to know more about each of the services, further details are available in the Herefordshire Education Service Directory. There is room overleaf for any additional comments you would like to make – we would be particularly interested in understanding reasons why you may have judged a service to be poor, so that we can consider possible improvements. **Please return to Stephanie Hood by 31st March 2004.**

School Name:

Questionnaire Completed by:

HOW SATISFIED ARE YOU WITH THE FOLLOWING SERVICES?					
	Good ←		→ Poor		
Service Area	5	4	3	2	1
SERVICE LEVEL AGREEMENTS					
Catering					
Grounds Maintenance					
Property Maintenance					
Building Cleaning					
Education Personnel					
Education Staffing & Appointments					
Herefordshire Payroll Service					
LMS Budget Support Services					
Legal Services					
Occupational Health					
Education Systems Support (ESS)					
School's Library Service					
INSPECTION ADVICE AND SCHOOL PERFORMANCE SERVICE					
Strategy for School Improvement					
School Contact Inspectors					
Support for the Primary Strategy					
Support for the Key Stage 3 Strategy					
Support for 14-19 Education					
Support for ICT in the Curriculum					
Support for Pupil Performance Data					
Governors' Services					
Instrumental Music Service					

HOW SATISFIED ARE YOU WITH THE FOLLOWING SERVICES?					
	Good ←		→ Poor		
Service Area	5	4	3	2	1
CHILDREN'S AND STUDENTS' SERVICES					
Pupil, School & Parent Support					
Child Protection					
Education Welfare Service					
Special Educational Needs Team					
Education Psychology Service					
Physical & Sensory Support Service (PASS)					
Herefordshire Learning Support Service (HLSS)					
Medical & Behavioural Support Service (MBSS)					
Pupil Referral Service					
Health Promotion					
Personal, Social & Health Education					
Social Inclusion					
Drugs Education					
Support for Early Years Education					
Health & Safety					
POLICY AND RESOURCES					
Childcare Services					
Accommodation & Forward Planning					
Admissions & Transfers					
Home to School Transport					
Secretarial, Reception & General Enquiries					
County Treasurers					